

Off-Season Kit Shop Orders

- 1. Orders will be placed by email to kitshop.rnfldrhockey@gmail.com
- 2. Orders may be placed for local pickup, or for shipment by Canada Post
- 3. On receipt of an order KitShop will
 - a) confirm stock, and
 - b) for mail orders, shipping cost
 - c) advise the shopper of total cost.
- 4. Orders will be accepted for existing stock only. Orders for new stock will be made ~60 days prior to 2025 tournament start.
- 5. Payment will be made by EMT. KitShop will provide details on EMT when order is received.
- 6. Once payment is confirmed:
 - a) Local pickup: KitShop will arrange to meet the shopper to deliver (home delivery possible)
 - b) Shipped orders: KitShop will advise shopper of shipment, including tracking number, if available, and ask shopper to confirm when delivered.
 - c) KitShop will also confirm delivery by tracking number through Canada Post.
- 7. Strictly no refunds.
- 8. Exchanges for defective items return shipping at KitShop expense.
- 9. Exchanges for size or other reasons return shipping at shopper's expense.